

## Terms and Conditions for Builders

These terms and conditions apply in addition to the Small Print.

In the event of any conflict or ambiguity between these Terms and Conditions and the Small Print, these Terms and Conditions will take precedence over the Small Print.

### Peak Builder

- Calls to UK landline numbers starting 01/02/03
- Applies to calls made Monday to Friday 09:00-17:00 (including Bank Holidays)
- Calls made from one agreed number only, such number being the subject of Opal Business Line Rental and Opal Business Broadband
- Calls made to other numbers and at other times are charged at standard rates as detailed in our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- Time of call is as recorded on the Opal equipment
- Subject to status and acceptance
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

### Off Peak Builder

- Calls to UK landline numbers starting 01/02/03
- Calls made Monday to Friday 09:00-17:00 and calls made all day Saturday and Sunday (00.00 Sat to 23.59 Sun) (including Bank Holidays)
- Calls made from one agreed number only, such number being the subject of Opal Business Line Rental and Opal Business Broadband
- Calls made to other numbers and at other times are charged at standard rates as detailed in our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- Time of call is as recorded on the Opal equipment
- Subject to status and acceptance
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

### Mobile Builder

- 75 minutes of calls to UK mobile numbers anytime excluding calls to mobile numbers of the '3' network
- After 75 minutes calls charged at the standard network rates
- Calls made from one agreed number only, such number being the subject of Opal Business Line Rental and Opal Business Broadband
- Calls made to other numbers are charged at standard rates as detailed in our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- Duration of calls is as recorded on the Opal equipment
- Any unused minutes in a month do not roll over
- Subject to status and acceptance
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

## International Builder

- 500 minutes of calls any time to standard price mainland landline numbers in selected countries only. For a full list of included destinations see our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- Excludes calls to non-geographic, premium rate (or equivalent) numbers and calls to mobiles which will be charged at standard rates as detailed in our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- After 500 minutes calls are charged at standard rates.
- Call rates to all other countries which do not appear in the list of included destinations vary from country to country please see standard rates
- Calls made from one agreed number only, such number being the subject of Opal Business Line Rental and Opal Business Broadband
- Calls made from the pre agreed number to non-international, excluded international and other numbers are charged at standard rates
- Duration of calls is as recorded on the Opal equipment
- Any unused minutes in a month do not roll over
- Subject to status and acceptance
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

## Inbound Builder

- 200 minutes of calls to one 0800 number on the Opal Network (allocated by Opal)
- After 200 minutes calls to the 0800 number are charged at 5ppm (pence per minute) at all times calls are charged at standard rates as detailed in our price list which can be found at [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)
- Duration of calls is as recorded on the Opal equipment
- Any unused minutes in a month do not roll over
- Subject to status and acceptance
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

## Online Builder

- 1 x Business Domain i.e. [www.name.com](http://www.name.com)
- Up to 20 email addresses
- Up to 1GB storage
- Blog Builder version 2.0
- Up to 50 Announcer Pro emails per month
- Subject to status, acceptance and availability
- Online Builder runs concurrently with the relevant Committed Period for Opal Office Broadband
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

### Online Market Builder

- Up to 20 mailboxes to create 20 domain-based email accounts
- EasySiteWizard Pro to build own website
- 3GB Web Storage
- 200GB Web Transfer Limit
- EasyBlogBuilder Pro to create own blog
- Up to 750 email communications/month with Announcer Pro
- EasyLiveChat to communicate Live with customers
- EasySiteOptimizer to submit website to popular search engines
- Subject to status, acceptance and availability
- Online Builder runs concurrently with the relevant Committed Period for Opal Office Broadband
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

### Online Market Sell

- Up to 50 mailboxes to create 50 domain-based email accounts
- EasySiteWizard Pro and/or OS commerce to build own website
- 6GB Web Storage
- 300GB Web Transfer Limit
- Support for real time credit card processing in a secure environment
- EasyStoreMaker Pro to build own online store
- EasyLiveChat to communicate Live with customers
- Up to 1500 emails newsletter communications with Announcer Pro
- EasySiteOptimizer to submit website to popular search engines
- Subject to status, acceptance and availability
- Online Builder runs concurrently with the relevant Committed Period for Opal Office Broadband
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)



## Security Builder

System requirements:

Platform: Windows 2000 (SP 4 or higher), Windows XP (SP 2 or higher), Windows Vista 32- and 64-bit, Not compatible with Mac  
File Size: Total download: 56.5 MB

Recommended Processor: Capable of running Microsoft Vista 32-bit/64-bit  
Memory: 512MB

Operating System: Microsoft Vista RTM versions

Disk space: 200MB free HD space

Display: Min. 8-bit (256 colours)

Internet Connection: An Internet connection is required in order to validate your subscription and receive updates

Browser: Internet Explorer 7.0 or newer is required

Recommended Processor: Intel Pentium 4 2GHz or higher

Memory: 1GB or more

Disk space: 300MB free HD space

Display: 16-bit or more (65000 colours)

Internet Connection: An Internet connection is required in order to validate your subscription and receive updates

Browser: Internet Explorer 7.0 or newer

Recommended Processor: System Requirements Windows 2000 and Windows XP

Minimum Memory: 256MB

Operating System: Microsoft Windows 2000 SP4 or Microsoft Windows XP SP2

Disk space: 200MB free HD space

Display: Min. 8-bit (256 colours)

Internet Connection: An Internet connection is required in order to validate your subscription and receive updates

Browser: Internet Explorer 5.0 or newer is required

Recommended Processor: Intel Pentium III 1Gz of higher

Memory: 512MB or more

Operating System: Microsoft Windows 2000 SP4 or Microsoft Windows XP SP2

Disk space: 300MB free HD space

Display: 16-bit or more (65000 colours)

Internet Connection: An Internet connection is required in order to validate your subscription and receive updates

Browser: Internet Explorer 6.0 or newer

- Up to six security licences
- Subject to status, acceptance by both Opal and F-Secure and availability
- Conditions apply
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

## Mobile Broadband

- Subject to status and acceptance
- Conditions apply
- The Committed Period for this Builder is 24 months from the Start Date
- Where you purchase this builder your corresponding Opal Office Caller or Opal Office Broadband service Committed Period of 24 months will be extended to continue for 24 months from the Start Date of the provision of this Builder service
- The USB dongle is provided free of charge and is subject to any manufacturers guarantee provided with it
- You will comply with any additional mobile terms or instructions stipulated by Opal or the network operator at any time
- Internet use and broadband access is subject to mobile network coverage
- Up to 1GB of data use per month is included within the monthly rental. For each GB or part GB used by you in excess of 1GB will be charged and payable by you at £6 per GB
- Telephone calls, SMS and MMS services are not available on the SIM card provided for this Builder service
- International roaming is excluded
- Data speeds cannot be guaranteed
- This is a mobile service. We will use reasonable endeavours to make it available but you recognised that the Services may from time to time be adversely affected by local geography, topography and/or atmospheric conditions and other causes of interference and may fail or require maintenance without notice. You further acknowledge that Opal shall have no liability for failure of this Builder Service or any Equipment provided with it unless and to the extent caused by Opal's negligence or fraudulent misrepresentation
- Any SIM provided remains the property of the network operator
- You must notify us of the loss of or theft of the SIM card immediately
- Early termination fees apply if you terminate this builder service prior to the end of its committed period. These are calculated by the balance of the monthly rental multiplied by the number of months left unexpired in the Committed Period
- For a complete list of prices and full terms and conditions please visit [www.opal.co.uk/connect/home/legal](http://www.opal.co.uk/connect/home/legal)

